

FOOD PROCESSOR

SERVICES OVERVIEW

Across the country, food processors are taking a fresh look at their food safety management systems (FSMS) in order to deliver higher quality food products, achieve higher levels of plant efficiency, and comply with increasingly complex regulatory standards and audits. And in West Michigan, they're turning to MMTC-West for help in all three areas.

MMTC-West provides the tools and expertise to find the right balance of safety, quality, and efficiency. Our team of experts understands complex food quality regulations and can help you develop, achieve, and maintain standards that meet the needs of your business and your customers. From feedstock to supply chain to waste management solutions, and more, our goals are always the same: drive down costs, increase output, and improve product quality.

Choose a program that meets a specific need or let us customize training to the needs of your operation.

FOOD SAFETY MANAGEMENT PROGRAMS

ISO 22000:2005

ISO 22000 establishes a global standard for safe food supply chains—from feed producers and farmers to processors, retail food outlets and restaurants. The goal is to harmonize the many national and private standards in existence and incorporate the management systems approach of ISO 9001, tailored to food safety management. ISO 22000 incorporates the principles of Hazard Analysis and Critical Control Points (HACCP) and can be applied to any company in the food chain—from field to store.

Benefits:

- Internationally accepted food safety management standard
- A competitive advantage as a certified “preferred supplier”
- Systematic, facility-wide approach to food safety
- Can be incorporated into other ISO systems

Safe Quality Food (SQF)

The SQF program provides independent certification that a supplier's food safety and quality management system complies with international and domestic food safety regulations. This allows suppliers to assure their customers that food has been produced, processed, prepared, and handled according to the highest possible



standards, at all levels of the supply chain. SQF is designed as a food safety program, but it also covers product quality, a feature that is unique to this certification program.

Benefits:

- Accepted and endorsed by many major retailers
- The only certification system recognized by the Global Food Safety Initiative (GFSI)
- Incorporates a certified HACCP food safety plan
- Offers three levels of certification, allowing a phased implementation

Hazard Analysis and Critical Control Points (HACCP)

HACCP is a food safety management system that relies on process controls to minimize food-safety risks in the food-processing industry. It provides a structure for assessing risks and putting controls in place to minimize those risks—relying on extensive verification and documentation to ensure that food safety has not been compromised at any step of an operation.

Benefits:

- Provides basic industry-accepted food quality and safety standards
- Complements other quality systems such as ISO 9000, ISO 22000, and SQF
- Enables your facility to meet or exceed governmental standards for production

OTHER AVAILABLE TRAINING

In addition to food safety and quality management systems, MMTC-West offers a comprehensive portfolio of solutions—from the executive office, to the plant floor, to the shipping dock. We're here to help companies reduce costs, improve productivity, retain existing business, and drive new sales. Whether it's through the development of a food safety program or the implementation of Six Sigma training, MMTC-West can customize solutions to meet your needs.

Assessment Tools

How do you know where to improve your processes if you don't know what processes actually need improvement? Our assessment tools help you establish a baseline and current state of where your company's processes are today. Using this information, our team of experts can identify and protect your core strengths while driving attention to improvement areas.

Lean Business Solutions

Think lean is only for production processes? Think again. Lean practices have an impact on your entire company—from the front office to the shipping docks. Whether you want to improve existing lean programs, become a more sustainable company, or simply reduce costs, MMTC-West has the programs and services tailor-made to meet your needs.



Sustainable Business Solutions

Sustainable operations enable your company to increase productivity, meet business objectives, and improve your ability to compete. From adopting lean, sustainable practices to entering new green markets, and exploring alternative materials to collaborating with your supply chain to create a true, closed-loop system, MMTC-West has the sustainability programs and expertise to help you succeed.

Operational Improvement Systems

MMTC-West provides West Michigan businesses with operational assessments, process improvement training, mentoring services, and technical consulting—all designed to help you develop the best processes to optimize your operations and your supply chain. From purchasing to logistics, MMTC-West operational services help you get it right the first time, every time.

Quality Management Systems

MMTC-West quality programs encompass the entire manufacturing process from product design to distribution of finished products. We help you develop quality management processes that continuously define, measure, and improve upon key processes—increasing performance, profitability, and customer satisfaction.

Growth and Diversification Strategies

We offer proven, measurable tools to help you realize your current strengths, prioritize areas for growth, identify new markets, and spur innovation within your company. From market research to lead generation, from innovation discovery to product development, MMTC-West will give you the expertise to uncover and launch new ideas from your employees, your customers, and the marketplace.

Leadership Development

MMTC-West can help you lead, motivate, and train your teams to achieve the kind of self-direction, flexibility, and innovation every company longs to have. Whether you're looking to develop the next generation of leaders, or need to infuse innovative thinking across the enterprise, MMTC-West experts can tailor a program to meet your specific business needs.

